



3330 Cumberland Blvd.
 Atlanta, GA 30339
 877.428.9937
www.zep.com

Zep carpet shampoos offer quality solutions that deep clean products and prevent against resoiling. These products are specially formulated for use in carpet cleaning machines. If you are not 100% satisfied with our product, we will send a replacement or refund your money. Guaranteed! Our experienced Retail Technical Service Representatives are happy to assist you with your problem. Call 1-888-805-4357 for assistance.

To receive your refund mail this form to:
 Attention: Consumer Relations
 Zep Inc., 1420 Seaboard Industrial Blvd.,
 Atlanta, GA 30318

1. Please send in this refund form **AND** the original proof of purchase (sales receipt).
2. Please write the Product UPC below (located under the barcode on the back label of the product.)



UPC (12 digit) here: _ - _ _ _ _ - _ _ _ _ _ - _

3. Mark the product and size used that you are requesting a refund on:
 - Premium Carpet Shampoo - 128 oz.

4. Name (Please Print) _____

5. Address

Street _____ Apt. _____
 City _____ State _____ Zip _____
 Phone Number* (____) _____ - _____ Email* _____
 Purchase Price _____

*phone number and email used only for notifying you on rebate status

Help us Help You! Please describe what happened to prompt your refund request. Submit input through zep.com or below in comment section
 Comment:

Our Refund Policy:

90-day money-back guaranteed (90 days from date of issue reported; allow 6-10 weeks for processing). All refund requests must include the original dated sales receipt along with an explanation expressing dissatisfaction. If the original sales receipt cannot be presented, customer request will be denied. NOTE: All refunds exclude sales tax. Our refund policy is limited to the purchase price of the product and will not cover consequential damages or negligence. Limit one refund per household.